

# Oil & Gas Manufacturer Boosts Efficiency with WFM, Labor Tracking & Job Costing Implementation

Improving visibility, accuracy and alignment of staff to business demands



## ▶ CHALLENGE

This large, global oil and gas manufacturer sought more powerful visibility and insight into their workforce efficiency to help manage labor costs and eliminate waste. With frequent acquisitions leaving multiple disparate time & labor systems in place across 1,200+ global locations, 40+ ERP systems in use, and a company-wide practice of hand-entering the previous day's labor data into work logs, this proved difficult. By the time the data collected was available to help drive solid business decisions, the real window of opportunity had passed.

## ▶ SOLUTION

Workforce Insight helped steer this global manufacturing organization away from the use of spreadsheets and manual data collection, implementing solutions to streamline timekeeping and immediately capture, synthesize and centralize payroll information to provide precise, real-time labor tracking and work order data to the company's multiple ERP systems. This improved the accuracy of labor and job costing, giving the company the visibility needed to adjust resources based on immediate demand and eliminating inefficiencies caused by staffing according to outdated information. Workforce Insight services included:

### Workforce Management Assessment

- In-depth review of current and optimal future state workforce management practices
- Detailed requirements gathering across US & international sites
- Roadmap for implementation of enterprise-wide solution

### WFM Solution Implementation: Time & Attendance and Labor Job Costing Activities

- WFM Time & Labor and Activity-Based Costing solution implementation pilot across 36 locations
- Proof of Concept
- Global Shop Floor Data Collection & Activity-Based Costing
- WFM Enterprise-wide solution implementation: comprehensive project management, thorough system testing and rollout support
- WFM System integration and interface development (streamlined/reduced payroll interfaces from 38 to 2)

### Training & Change Management Services

- Training services, including user acceptance testing training and instructor-led end-user training development and delivery across international locations
- Change Management - global change management strategy development and execution

## CLIENT PROFILE

Manufacturing:  
Oil & Gas Drilling  
Equipment



Sites/Plants: 1,200+  
facilities worldwide



Employees: 64,000

## Oil & Gas Labor Tracking & Job Costing

Improved the accuracy of labor and job costing, giving the company the visibility needed to adjust resources based on immediate demand and eliminating inefficiencies caused by staffing according to outdated information.